13/07/2011

Status Change Notification

Document Reference: GEN025

Products: Custodian (including C, CDL & Cardinal)

Subject: Status Change Notification

The Custodian has successfully served the multigas market across the globe in a multitude of applications and after 14 years in the market, it is now entering the end of the product life cycle. Many of the spares for Custodian, including sensors and battery packs, have become obsolete over recent years meaning that Crowcon are now unable to continue to offer product support.

Custodian entered 'obsolete' status in 2004. Crowcon offer spares and service support of detectors for 7 years, after which products enter the 'unsupported' status meaning that spares and service support will no longer be available for this detector.

Users with existing fleets are asked to contact their local support office or Area Sales Manager to discuss the change in status and the potential for an upgrade to the extremely popular Tetra or T3.

As well as being available from your local Crowcon Sales Manager, this notice of status change will be posted to the Crowcon support web site.

Due to this change in status, the next release of the price list will not include the Custodian information.

I hope the above information outlines the new status, please do not hesitate to contact your local Area Sales Manager for further information.

Kind Regards

Louise Early
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Approved: LE Date: 13/07/11