Technical Note

13th September 2013

Checkbox S-7 Error Resolution **GEN049**

Product: Checkbox PC

Subject: S-7 Error during start up

After installing the Checkbox PC, there have been reports of an "S-7" error which prevents the software from running.



This error occurs when part of the software has not installed correctly.

Resolution

Locate the "Checkbox.msi" installer file and run it.

(Windows - 32-bit versions)

The location is usually "C:\Windows\System32\Checkbox.msi"

(Windows - 64-bit versions)

The location is usually "C:\Windows\SysWOW64\Checkbox.msi"

Once this installer has completed, the software should function correctly.

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Date: 13/09/2013